



VOLUNTEER ROLES WITH THE LAURA CENTRE

Ambassador

Hours: flexible

What does a Laura Centre Ambassador do ?

- Representing the Service at appropriate events, meetings etc
- Giving general talks about the Service at appropriate events
- Setting up and staffing of promotional displays in appropriate venues eg libraries, shopping centres, and various events .
- Distribution of flyers and leaflets to a wide range of people through various appropriate distribution methods

What we ask of all our volunteers

- Respect the ethos of The Laura Centre in maintaining a friendly, courteous and professional manner at all times
- Respect the confidentiality of all service users both past and present. This also includes staff and other volunteers
- Abide by all TLC policies relevant to your volunteering role including Health and Safety. We will provide you with copies of these policies.
- Have a sensitive and non-judgemental attitude
- Participate in the initial induction training and in any on-going training offered.
- Keep in regular contact with TLC via your named team member

What Do I Need To Become an Ambassador

- A passion for the work of The Laura Centre
- A good knowledge of the history of the Centre and the work that we do
- An awareness of the grieving process
- Excellent communication and listening skills
- Good organisational skills
- Some knowledge of I.T would be useful but is not essential